



JOB DESCRIPTION

Prismiq is currently searching for candidates for the following position:

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| Job title | Service Engineering Military fleets |
| Customer's department/unit | Leonardo Helicopter Division Italy - Customer Support and Services |
| Work location | Training at Vergiate Service at Treviso (Casanova Airport) |
| Main activities | <ul style="list-style-type: none"> - Support the Service Engineering team for technical issues reported by the in-service fleet - Provide resolution of technical issues through dedicated troubleshooting analysis and preparation of the applicable documentation - Support the Service Engineering team on Occurrence Report treatment and/or "Segnalazione Inconveniente" treatment by preparing the needed documentation and support on investigation and technical analysis - Support the front office personnel (e.g. with Engineering assessments and data analysis) which is focused on Customer needs management - Coordination of activities in close and frequent contact with the Part 145 office and with direct relation to maintenance activities |
| Specific activities | <ul style="list-style-type: none"> • Work order preparation at explicit customer request. • Timetable update. • Support to maintenance planning. • ASM/CSM support for checking fleet configuration for retrofit or similar activities. |
| Main requirements | <ul style="list-style-type: none"> • Knowledge of airworthiness procedures and rules • Knowledge of aeronautical regulations (EASA Part M and/or AER (Armaereo)) • Human factor and Armaero regulation training course certificate • Excellent knowledge of Italian language (mother tongue) • Excellent knowledge of English language (all deliverables shall be in English language) • Experience in the aerospace/aviation industrial sector • Excellent knowledge of technical drawing and documentation • Excellent knowledge of Microsoft Office suite (Excel, Word, Access) |
| Further preferential requirements | <ul style="list-style-type: none"> • Familiarity with military environment and organization • Manufacturing Engineering experience is optional but desired • Proactivity and self-motivation • Knowledge of major continuing airworthiness software tools (Amos, Camp, Silef/Silad, ...) • Organizational and analytical skills • Strong problem solving skills and ability to eliminate obstacles through creative and adaptive approaches • Capability of working in an heterogeneous team environment • Previous experience in the specific role or similar • Experience in customer relationship management • Predisposition to learning and continuous improvement • Flexibility in adapting to new operating methods • Human factor training course and other sector specific certifications • Ability to build collaborative working relationships and work in a team-based environment • Punctuality and precision in managing the activities required in the role • Continuity and reliability of work |
| Work schedule | Monday - Friday 8.00/9.00-12.00/13.00 13.00/14.00-17.00/18.00 |
| Contract type | Permanent contract - Full time |
| Engagement time/Service start | June - July 2025 |

PRISMIQ S.r.l.

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